

D O S T E L MEDIATION TRAINING, CONSULTANCY CENTER, ETHIC PRINCIPLES

DOSTEL Mediation Center is a mediation center which brings together specialized, impartial and independent mediators, who are partners or solution partners, in order to hold discussions and negotiations with dispute parties, where a process of communication is established between the parties so as to let them understand each other and thus generate their own solutions using systematic methods. DOSTEL Mediation Center does not compromise with ethical principles.

In DOSTEL Mediation Center, mediation activities are carried out within the framework of the Law No.6325, relevant regulations, and the Code of Conduct for Mediators in Turkey as set out by the Ministry of Justice of the Republic of Turkey.

You can access to Turkish Mediators' Ethical Rules at the following web address:

http://www.adb.adalet.gov.tr/Sayfalar/Teskilat/mevzuat/etik_kurallar.html

OUR MEDIATORS;

.are obliged to duly comply with the Code of Conduct for Mediators in Turkey in a complete manner and are aware of such obligation;

.inform the parties about the process, stages of the process, agenda, expectations from parties, and how the attitudes of the parties against each other should be;

.protect the right and authority of the parties to make their decisions before starting the process, during the process and at the final stage with their free and informed will, voluntarily and without any pressure.

.pay attention to ensure that there is no relationship or conflict of interest with the parties;

.-observe the principles of being fair in line with the requirements of the parties and treating them equally during the process, and when necessary, meet and contact the parties together or individually.

.-take no sides based on the personality, background, beliefs and values of any of the parties or on their attitudes and behaviors in the mediation process or based on other reasons.

.do not give to the parties and accept from the parties any valuable gift, aid, debt, or other property to the parties in such a manner as to any doubt about their behaviors and apparent impartiality.

.fulfill the duties with due care, within a reasonable period, in trust, with the effective participation of the parties, in compliance with equity and by offering sufficient say to the parties, so as to ensure mutual respect between the participants.

.do not engage in any behavior that may damage the trust in and the reputation of the mediation system, or themselves.

.In case that any of the parties have problems in comprehending the mediation process, issues under dispute and reconciliation options or their effective participation in mediation, provide the necessary recommendations for changes including a recommendation to them to receive legal assistance and terminate the mediation, if necessary, so as to respect the right of a party to participate, understand and make their own decision

.demonstrate utmost care for the confidentiality of the invitation to mediation sent by the parties; opinions and proposals asserted by the parties for resolving the dispute through

mediation; acceptance of the recommendations or any fact or claim asserted by the parties during the mediation activity; as well as the documents and process prepared specifically for the mediation activity.